

# Tulsa Family Psychiatry & Wellness

## Patient Assurance – Rx Refill Service Fee

Tulsa Family Psychiatry & Wellness (TFPW) is committed to transparency, fairness, and full compliance with all state and federal regulations. The \$5 prescription refill service fee is an administrative processing charge designed to support efficient medication management between appointments. It is not a medical service charge and is never billed to insurance.

This policy aligns with federal CMS and Oklahoma Medical Board guidelines and complies with payer regulations. Our Compliance Officer and legal counsel have reviewed the policy to confirm that it adheres to all applicable laws.

Key assurances for patients: • The fee is limited to administrative processing only. • It does not replace medical visits or alter prescribing standards. • Medicaid patients are exempt from the fee. • The policy is reviewed annually for continued compliance.

TFPW remains dedicated to high-quality, ethical care and operational transparency. Questions about this policy are always welcome at 918-268-9578 or via the patient portal.

Approved By:



11/19/2024

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Scott Fisher, MHA (CEO/Compliance Officer) Date