



Attn: BH Provider Demographic Maintenance  
Provider Management – MN103-0700  
PO Box 1459 Minneapolis MN 55440-1459

320ADHOCPRC2SC010027001-19404-01  
Tulsa Family Psychiatry and Wellness  
2526 E 71ST ST STE J  
TULSA OK 74136-5576



November 20, 2023

#### Action Required – Notice of New Medica Individual and Family Member Id Change

Dear Health Care Professional,

Optum currently provides the Behavioral Health Network for Medica Individual and Family members in multiple states. Effective January 1, 2024, Medica will be changing their Individual and Family Business (IFB) member id numbers for all states. The purpose of this notice is to avoid concerns with submitting claims in the future.

#### What You Need to Do

Sample Card on the letter for your reference. Please make sure to ask Medica Individual and Family members for their new id cards. Below is a copy of the sample card for the Medica membership.

For electronic claims, please use Optum's **Payer ID number 87726**.

Payer ID: 12422			
ID: <b>1234567891</b> Group/Policy: C00006			
JOHN Q CIFBMNF101/STD/C00006	00	Rx BIN:	003858
JANE Q Samplemember	01	Rx PCN:	A4
JOE Q Samplemember	02	Rx GROUP:	6MEDICA
JULIE Q Samplemember	03		
JAKE Q Samplemember	04		
JOSHUA Q Samplemember	05		
Care Type: [Care Type Text From data]			
SVC Type: Medical			
Tier 1:	Ded IND/FAM: \$1,111/\$2,222	OOPM IND/FAM: \$3,333/\$6,666	RX OOPM IND/FAM: \$1,000/\$2,000
Tier 2:	\$2,525/\$5,050	\$5,100/\$10,200	
Out of Network:	\$3,333/\$6,666	\$22,222/\$44,444	
For benefits, use an Altru network provider			

Members - [Medica.com/SignIn](https://medica.com/signin)

Medical Claims: Medica Individual and Family Business  
PO Box 21051, Eagan, MN 55121-0051

Medica Behavioral Health Claims:  
Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130

Optum Chiropractic Claims:  
Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212

Medica Behavioral Health Services: 1 (800) 848-8327

Medica Member Services: 1 (800) 918-6474 (TTY: 711)

Pharmacists: 1 (800) 922-1557

Providers: 1 (800) 458-5512 or Medica.com

Health Advocate NurseLine: 1 (866) 668-6548



Minnesota Department of Commerce Appeals 1 (651) 539-1600 or 1 (800) 657-3602

#### How will you be reimbursed?

You will be reimbursed in accordance with your existing Participation Agreement and payment Appendix.

#### We're Here to Help

If you have questions, please contact your Provider Relations representative or the Provider Service line at 1-877-614-0484 or email at [minnesotabhpproviderrelations-app@optum.com](mailto:minnesotabhpproviderrelations-app@optum.com).

Sincerely,

Optum Behavioral Network Services