



Attn: BH Provider Demographic Maintenance
Provider Management – MN103-0700
PO Box 1459 Minneapolis MN 55440-1459



320ADHOCPRC2SC010027001-19404-01
Tulsa Family Psychiatry and Wellness
2526 E 71ST ST STE J
TULSA OK 74136-5576



November 20, 2023

Action Required – Notice of New Medica Individual and Family Member Id Change

Dear Health Care Professional,

Optum currently provides the Behavioral Health Network for Medica Individual and Family members in multiple states. Effective January 1, 2024, Medica will be changing their Individual and Family Business (IFB) member id numbers for all states. The purpose of this notice is to avoid concerns with submitting claims in the future.

What You Need to Do

Sample Card on the letter for your reference. Please make sure to ask Medica Individual and Family members for their new id cards. Below is a copy of the sample card for the Medica membership.

For electronic claims, please use Optum's **Payer ID number 87726**.



Payer ID: 12422

ID: 1234567891 Group/Policy: C00006

JOHN Q CIFBMNF101/STD/C00006



| | |
|----------|---------|
| Rx BIN | 003868 |
| Rx PCN. | A4 |
| Rx GROUP | 6MEDICA |

JANE Q Samplemember

01

JOE Q Samplemember

02

JULIE Q Samplemember

03

JAKE Q Samplemember

04

JOSHUA Q Samplemember

05

Care Type: [Care Type Text From data]

SVC Type: Medical

| Ded IND/FAM: | OOPM IND/FAM: | RX OOPM IND/FAM |
|---------------------------------|-------------------|-----------------|
| Tier 1: \$1,115/\$2,222 | \$3,333/\$6,666 | \$1,000/\$2,000 |
| Tier 2: \$2,525/\$5,050 | \$5,100/\$10,200 | |
| Out of Network: \$3,333/\$6,666 | \$22,222/\$44,444 | |

For benefits, use an Altru network provider

Members - Medica.com/Signin

Medical Claims: Medica Individual and Family Business
PO Box 21051, Eagan, MN 55121-0051

Medica Behavioral Health Claims:

Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130

Optum Chiropractic Claims:

Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212

Medica Behavioral Health Services: 1 (800) 848-8327

Medica Member Services: 1 (800) 918-6474 (TTY: 711)

Pharmacists: 1 (800) 922-1557

Providers: 1 (800) 458-5512 or Medica.com

Health Advocate NurseLine: 1 (866) 668-6548



Minnesota Department of Commerce Appeals 1 (651) 539-1600 or 1 (800) 657-3602

How will you be reimbursed?

You will be reimbursed in accordance with your existing Participation Agreement and payment Appendix.

We're Here to Help

If you have questions, please contact your Provider Relations representative or the Provider Service line at 1-877-614-0484 or email at minnesotabhproviderrelations-app@optum.com.

Sincerely,
Optum Behavioral Network Services