

Harmony by Medica Fact Sheet

Overview

Harmony by Medica is an accountable care system product being offered in the individual and family business (IFB) market in Oklahoma. The network features Ascension St. John Health System in Tulsa, INTEGRIS Health System in Oklahoma City, and other health providers throughout Oklahoma. No referral is needed to see in-network specialists. Members can also access out-of-network providers but may have a higher deductible and coinsurance than for in-network providers.

To verify which providers are included in this product's network, [see the provider directory on medica.com](http://medica.com).

2021 ID Card Example (OK)

<p>MEDICA®</p> <p>Payer ID: 12422 ID: 1234567891 Group/Policy: IFB</p> <p>Name: John IFB/IFBOK1/ Dependents: Jane Samplember Joe Samplember Julie Samplember Jake Samplember Joshua Samplember</p> <p>00 01 02 03 04 05</p> <p>Care Type: [Care Type Text From data] SVC Type: Medical</p> <p>For your best benefits, use a Harmony network provider</p>	<p>HCHLogix™ HEALTHCARE HIGHWAYS® IN OKLAHOMA, EXCEPT TULSA METRO</p> <p>Rx BIN: 003858 Rx PCN: A4 Rx GROUP: 6MEDICA</p> <p>St. John Health System</p>	<p>Members - MedicaMember.com</p> <p>Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051</p> <p>Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130 Medica Behavioral Health Services: (800) 848-8327</p> <p>Medica Customer Service: (866) 839-3961 TTY: 711 Pharmacists: (800) 922-1557 Providers: (800) 458-5512 or medica.com Health Advocate NurseLine: (866) 668-6548</p> <p>PHCS For emergency and other authorized services</p>
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2020 ID Card Example (OK)

<p>MEDICA®</p> <p>Payer ID: 12422 ID: 1234567891 Group/Policy: IFB</p> <p>Name: John IFB/IFBOK1/ Dependents: Jane Samplember Joe Samplember Julie Samplember Jake Samplember Joshua Samplember</p> <p>00 01 02 03 04 05</p> <p>Care Type: [Care Type Text From data] SVC Type: Medical</p> <p>For your best benefits, use a Harmony network provider</p>	<p>HCHSYNC™ HEALTHCARE HIGHWAYS® IN OKLAHOMA, EXCEPT TULSA METRO</p> <p>Rx BIN: 003858 Rx PCN: A4 Rx GROUP: 6MEDICA</p> <p>Ascension St. John</p>	<p>Members - medica.com/IndividualLogin Benefits Effective: 01/01/20</p> <p>Claims: Medica P.O. Box 981647 El Paso, TX 79998-1647</p> <p>Medica Customer Service: 866-839-3961 TTY: 711 Pharmacists: 800-922-1557 Providers: 800-458-5512 or medica.com Health Advocate NurseLine: 866-668-6548</p> <p>PHCS Outside Oklahoma</p>
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Availability

- For individual and family business (IFB) members
- Service area includes 27 counties in Oklahoma (Adair, Atoka, Beckham, Canadian, Cherokee, Cleveland, Comanche, Cotton, Creek, Delaware, Garfield, Grady, Greer, Jackson, Jefferson, Logan, McClain, Nowata, Oklahoma, Ottawa, Pittsburg, Pottawatomie, Rogers, Stephens, Tulsa, Wagoner, and Washington.)

Network

- Comanche County Memorial Hospital
- Duncan Regional Hospital
- Grady Memorial Hospital
- Great Plains Regional Medical Center

- INTEGRIS Health System
- Jackson County Memorial Hospital
- McAlester Regional Health Center
- Norman Regional Health System
- Northeastern Health System
- OU Medicine | Medical Center & Children's Hospital
- Ascension St. John Health System
- Atoka County Medical Center
- SSM Health

Specialty Networks

- Chiropractic: Harmony by Medica
- Behavioral Health: Harmony by Medica, through 2020; Optum, beginning 1/1/2021
- Transplants: Optum
- Pharmacy: Express Scripts
- Specialty Pharmacy: Accredo

Member Benefits

- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- Complex Specialty Care program allows patients to receive care at Mayo Clinic for transplants, certain rare cancers and complex medical conditions
- This product no longer has a national travel network beginning 1/1/2021

Claim Submission

Medical claims:

- Payer ID: 12422

Medica behavioral health claims:

- Payer ID: 12422 (plan year 2020)
- Payer ID: 87726 (plan year 2021)

[See details on claim submission and product guidelines](#)

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