BlueCross BlueShield of Oklahoma

Availity

To register with Availity or learn more about online services available to BCBSOK providers

availity.com
800-282-4548

Remittance Notices

Online EFT Changes

Member Eligibility

Benefits Questions

Claim Research Tool

Coding Logic Tool

Provider Claim Summary

Electronic Refund Management (ERM)

Availity® Authorizations & Referrals

Availity's Authorizations tool (HIPAA-standard 278 transaction) allows the electronic submission of inpatient admissions, select outpatient services and referrals handled by BCBSOK.

To access and use Availity Authorizations: log in to Availity.com

For more info visit bcbsok.com/provider/tools/availity-authorizations.html

BCBSOK Provider Portal

bcbsok.com/provider

Medical Policies

News and Updates

Update your information

BlueCard® Hotline
For out-of-state member benefits and eligibility

800-676-BLUE (2583)

Fraud Hotline

To report concerns to the BCBSOK Special Investigations Department (SID)

800-543-0867

Provider Learning Opportunities

Complimentary training for participating providers, billing services, clinical and administrative staff who are new or already participating in the BCBSOK network.

To register, visit the Provider Training page.

bcbsok.com/provider/training/index.html

Care Management Programs

855-462-1781

Dental Network of America

800-972-7565

Electronic Commerce (E-Commerce) Center

For information about EDI (Electronic Data Interchange) transactions, such as electronic claim submission
Email questions to: ecommerceservices@bcbsok.com

Behavioral Health Unit

For information about BCBSOK's Behavioral Health program (Includes preauthorization)

800-672-2378

Fax: **877-361-7660**

BCBSOK BH Unit
PO Box 660239
Dallas, TX 75266-0239

eviCore healthcare (eviCore)

Obtain benefit preauthorization for certain care categories

855-252-1117

clientservices @evicore.com

eviCore.com

Preauthorizations for Medical Services

For pre-certification of inpatient hospital admissions, including acute care, inpatient rehab, skilled nursing, long-term acute care, inpatient hospice, and coordinated health care such as skilled nursing visits, IV medication, etc.

800-672-2378

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