













HMO Explanation of Payment (EOP) Codes

Business Unit—Identifies product the member is insured under HMO/PPO/Employer's Choice

Program—Identifies the different plans offered to members







ID Card Logo	Business Unit	Program	Program Name
 CommunityCare	01	01 ✓	Commercial HMO
	01	HD ✓	CommunityCare IDEA/HRA
	01	OD	HMO Standard-Marketplace
	01	XD	HMO Standard Marketplace
	04	ED ✓	CommunityCare Employer's Choice Standard
	04	FD ✓	CommunityCare Employer's Choice Standard - Saint Francis
 CommunityCare Select	01	CS ✓	CommunityCare Select
	01	HS ✓	CommunityCare Select IDEA/HRA
	01	IH ✓	Individual HMO Select
	01	OH ✓	Individual HMO Select-Marketplace
	01	OL ✓	HMO Select-Marketplace
	01	XL	HMO Select Marketplace
	04	EL ✓	CommunityCare Employer's Choice Select
 CommunityCare Select Plus	01	C1 ✓	CommunityCare Select Plus
	01	H1 ✓	High Deductible Select Plus
 CommunityCare POS Standard	01	SR ✓	CommunityCare Plus POS Standard
	04	SP ✓	Employer's Choice POS Standard
 CommunityCare POS Select Plus Network	01	SS ✓	CommunityCare Plus POS Select Plus
 CommunityCare STATE PLAN	01	ST ✓	State of Oklahoma
 Saint Francis Health System Saint Francis MCO	04	EF	Saint Francis Employer's Choice MCO
 ASCENSION SmartHealth	04	JA ✓	St John Ascension SmartHealth MCO <i>Tier 1</i>
 CommunityCare Select Advantage Network	01	FJ	CommunityCare Select Advantage
 CommunityCare Senior Health Plan (HMO)	01	MS ✓	Senior Health Plan
 CommunityCare Advantage Medicare Plan (HMO)	10	GP ✓	Advantage Medicare Plan

Guide	 CommunityCare Employer's Choice	Employer's Choice Plans
		Medicare Advantage Plans

PPO Explanation of Payment (EOP) Codes

Business Unit—Identifies product the member is insured under HMO/PPO/Employer's Choice

Program—Identifies the different plans offered to members

ID Card Logo	Business Unit	Program	Program Name
 CommunityCare PPO Standard Network	03	SD ✓	CommunityCare PPO Standard
	04	DF ✓	CommunityCare Employer's Choice Standard - Saint Francis
	04	PD ✓	CommunityCare Employer's Choice PPO Standard
 CommunityCare PPO Select Network	03	SL ✓	CommunityCare PPO Select
	03	XP	PPO Select Marketplace
	04	PL ✓	CommunityCare Employer's Choice PPO Select
 CommunityCare Direct PPO	03	ID ✓	Individual Health Plan (PPO)
 Saint Francis Health System Saint Francis PPO	04	PF	Saint Francis Employer's Choice PPO
 CommunityCare PCC Select Plus	03	E1	PCC Select Plus
Guide	 CommunityCare Employer's Choice	Employer's Choice Plans	
		Medicare Advantage Plans	

**Not all providers participate in all products/programs. Please contact your provider relations representative if you have questions.*

PPO Certification Process

CommunityCare administers Plans in accordance with our Managed Care Programs. "Managed Care" means that we monitor the use of benefits to determine the coverage available, based on certain standards. Pre-certification is required for some services. Please refer to the member's schedule of benefits or contact CommunityCare's Provider Connection Line at (918) 594-5207 or (877) 321-0018.

Services which always require precertification include:

- Advanced Imaging (MRI/MRA, PET scans)
- Continuous Glucose Monitors
- Inpatient Admissions (acute, skilled nursing, inpatient rehabilitation)
- Insulin Pumps
- Outpatient Surgeries

*This list may not be exhaustive. Please confirm each member's Plan benefit before services are rendered.

For pre-certification:

Call ExcelCare at

(918) 594-5222 or (800) 544-8922

There will be a benefit reduction (up to a maximum of \$1,000 per occurrence) for failing to receive precertification for those services that require it. These penalty amounts will not apply to the coinsurance limitations. CommunityCare will review all services for medical necessity. If we determine that services are not medically necessary, we will deny coverage for those services.